

Institute for Global Tobacco Control Tobacco companies' creation of additional communication space: A content analysis of inserts and onserts on cigarette packs

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Background

Tobacco packs are a valuable medium for the tobacco industry to attract customers









Inserts & Onserts

Removable/detachable card or sticker like marketing documents that are either found upon opening the pack (inserts) or by opening or removing them from the pack's exterior (onserts)







ONSERT



Describe the **marketing features** and **techniques** the tobacco industry has used to communicate with customers **via inserts and onserts**



Methods

Tobacco Pack Surveillance System (TPackSS)

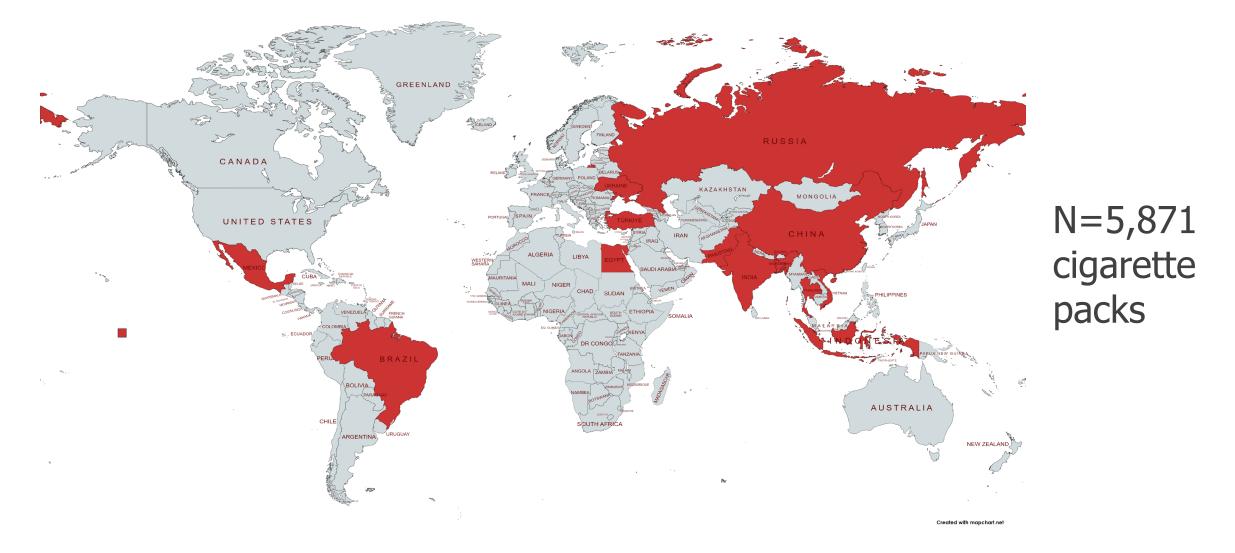
Goal:

To collect information on **HWL compliance, marketing appeals**, and **design features** of tobacco products from different countries at different snapshots of time



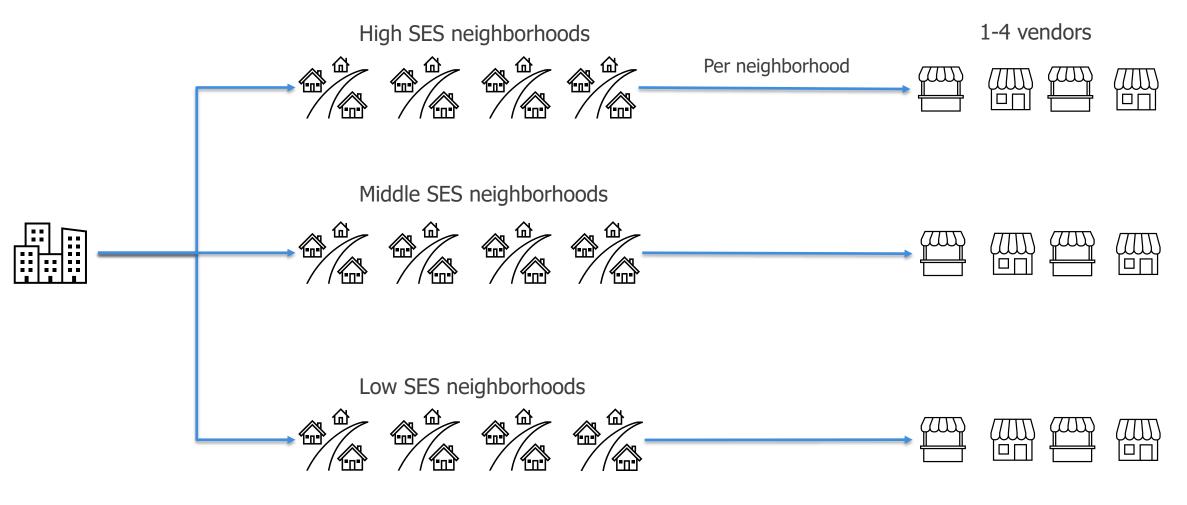


Tobacco Pack Surveillance System (TPackSS)





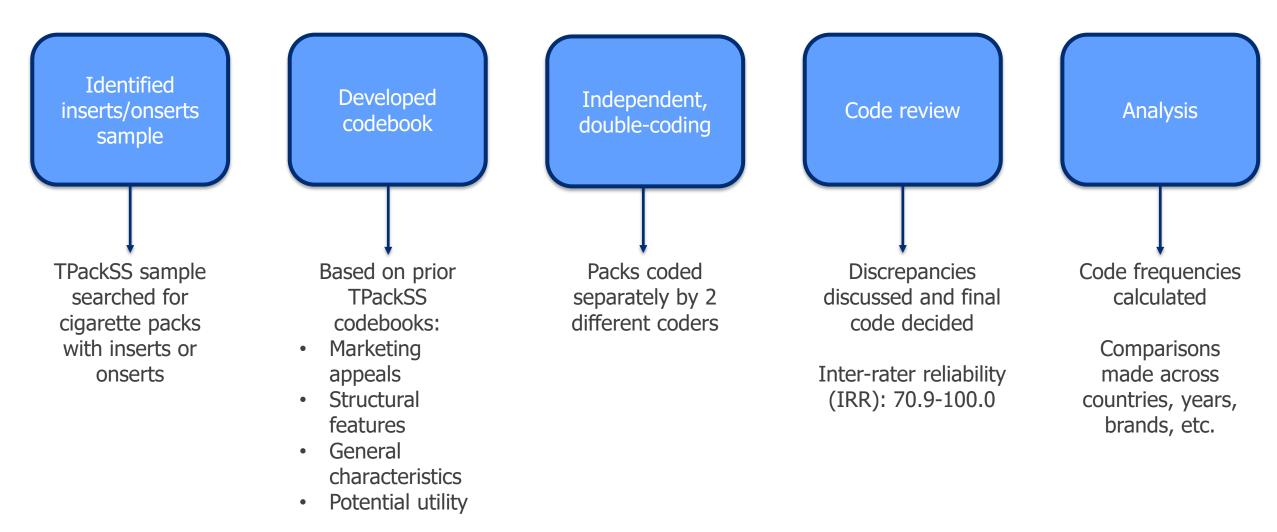
Tobacco Pack Surveillance System (TPackSS)



12 neighborhoods total



Methods & Analysis





Results

Insert/Onsert Sample Summary

2013-2020

Found across all TPackSS collection years

11 countries

Bangladesh, Brazil, China, Indonesia, Pakistan, Philippines, Russia, Thailand, Turkey, Ukraine, and Vietnam (out of 14 total)

N=178 packs

3% of the overall TPackSS sample had an insert or onsert

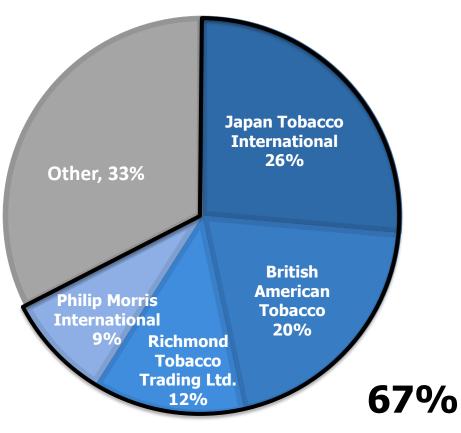
96% inserts

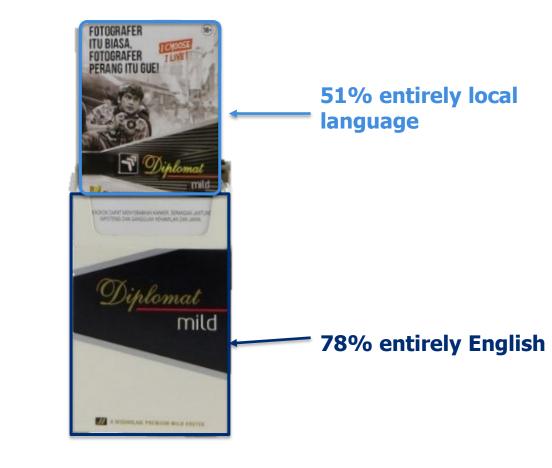
Only N=7 onserts identified in the sample



Insert/Onsert Sample Summary

BY COMPANY





BY LANGUAGE



Imagery & Lexical Appeals Summary



Quality/dependability (64%)



FILTER KINGS CAPITAL

Our packaging may have changed, but the original taste remains unchanged to deliver the same <u>authentic</u> taste and smoking pleasure. SO ENJOY THE NEW LOOK PACKAGING and **SAME GREAT TASTE**.

Source: EEC Council Directive (89/622/EEC) TOBACCO SERIOUSLY DAMAGES HEALTH



Guarantee of Quality

We guarantee these fine cigarettes to be of the highest standard. The specially selected premium tobaccos are carefully blended to provide the well balanced and satisfying smoking characteristics demanded by discerning smokers and so rarely found

in modern cigarettes.

George A Karelinh





Luxury/aspirational (55%)





Регистрация гостей на сайте или с помощью sms по номеру – 1132. VIP призы, денежные сертификаты – ежемесячно. Более 2000 гарантированных подарков. Регистрация кодов: с 01.06.2012 по 31.12.2012.

Информация об организаторе, правилах проведения акции, количестве выигрышей, сроках, месте и порядке получения призов на сайте

www.richmond-tobacco.com







Machinery/technology (37%)





Filter imagery/lexical (22%)



Cigarette pack (39%) and stick (23%) imagery





Other Imagery & Lexical Appeals





1) H', , H',

ELLE — это идеальные пропорции вкуса и дизайна. Созданное для тебя сочетание нежности и изящества. Они предназначены стать аксессуаром, который подчеркнет чувственность. элегантность и романтичность. Французский шарм, который всегда с тобой.

КУРЕНИЕ УБИВАЕТ

People depicted

Feminine appeals



Purpose/Usage Appeals Summary



Highlighting or featuring aspects (66%)









Engaging or addressing customers directly (52%)



ىبردار: تباكونوشىكينس اوردلكى بيماريوںكاباعث مج-وزارتِ محت





Informing customers about new/changed aspects (31%)







Collection or series (21%)







ПРОИЗВОДСТВО СИГАРЕТ МАРКИ САМЕL НАЧАЛОСЬ В 1913 ГОДУ





Promotional contests to win money, trips, items, etc. (20%)





Other Purpose/Usage Appeals







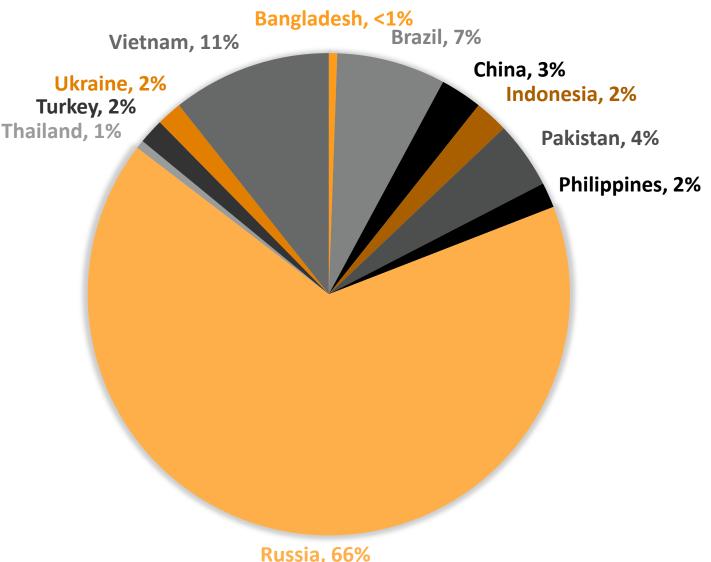
Sticker with HWL on back

Cigarette butt disposal pouch



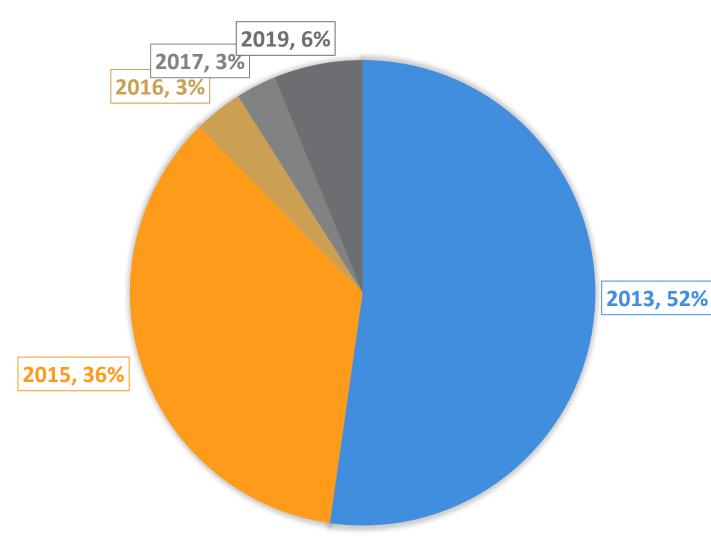
Insert/Onsert Sample Limitations

Due to the majority of the packs being from one country, we **could not draw conclusions about the differences in appeals by country**.





Insert/Onsert Sample Limitations



Due to the majority of the packs being from 10 years ago, we could not draw conclusions about the temporal differences in appeals across the sample.



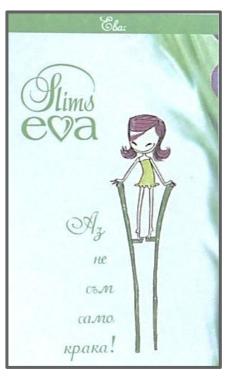
Conclusions

Implications

Cigarette pack inserts/onserts are **virtually unregulated** across the globe, making them an ideal medium for **tobacco companies to extend and innovate their advertising**.



خبردار : تباکونوشی کینسراوردل کی بیماریوں کاباعث ہے وزارت صحت





Implications



Tobacco control **advertising and packaging policies should extend to include inserts/onserts** to better protect consumers from industry promotion of deadly products via these elements.



Thank you!

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